# SENSIENT TECHNOLOGIES CORPORATION GLOBAL PRIVACY POLICY

#### Effective Date: December 20, 2022

Sensient Technologies Corporation and its subsidiaries, divisions, and affiliates (collectively, "**Sensient**" or "**we**" or "**our**" or "**us**") are committed to protecting your privacy.

Depending on where you are located, the "data controller" or "business" responsible for processing your personal information will be different. This Global Privacy Policy also applies to your personal information, including sensitive personal information, that is processed by Sensient and through our websites and applications. This Global Privacy Policy does not apply to personal information or sensitive personal information we process as a service provider (please note the reference to "service provider" in this Global Privacy Policy means "processor" or "subprocessor"). This Global Privacy Policy explains our personal information gathering practices in connection with personal information we receive both online (through our websites and applications - please note that reference to "website" in this Global Privacy Policy should be read to include "applications") and offline (e.g. via the phone, conferences, and other correspondence).

If you have questions, concerns, or grievances regarding this Global Privacy Policy, please contact Greg Rank at <u>greg.rank@sensient.com</u> or by calling (01) 414-271-6755. For the most expedient response, we recommend individuals located in Europe contact Sensient at the above listed email.

In certain jurisdictions, such as California, we are required to provide you with additional information about our processing activities. As well as this Global Privacy Policy, please refer to the appropriate Appendices below for such additional information.

### 1. WHAT PERSONAL INFORMATION IS COLLECTED?

We may collect and process the following personal information about you, including in the past twelve (12) months:

(a) **Information and identifiers about you.** Your name, company name, address and contact details (business and/or personal), email address, "business card information," demographic information, the Sensient products you are interested in and your marketing preferences, Sensient events which you have attended or signed up for, and any information you provide to us voluntarily such as through forms you fill in, when you attend our conferences, or when you contact customer support services. If you register for an account on our website, we will collect information about your account, including your username. Our premises may also be subject to CCTV, biometric or other security solutions that may capture images and/or audio of visitors, in accordance with applicable law.

(b) **Commercial information, details of your transactions and payment details.** Your order details and payment details used to purchase our products and services, billing address, shipping address, tax exempt status, credit or debit card number and expiration date, account information relating to other payment services, and billing information.

(c) **Credit and anti-fraud information.** Information relating to your financial situation, your creditworthiness, or any criminal or fraudulent activities provided to us by you or third parties including information which establishes your identity, such as driving licenses, passports, and utility bills, information about transactions and credit ratings from credit reference agencies, and information

regarding fraud, offenses, suspicious transactions, and politically exposed person and sanctions lists where your details are included.

(d) **Our interactions with you.** We may keep a record of any interactions and correspondence between us such as calls made to our customer support services, any interactions you have with our representatives, and any interactions with us or posts that refer to us on social media.

(e) **Survey information.** If you complete optional surveys that we use for research purposes, we may collect the information provided in the completed survey.

(f) Your use of our websites, including your internet and network activity. When you access our website, we may collect your IP address, which is a number assigned to your device when you connect to the internet, and other identifiers. As part of the protocol of the internet, web servers can identify your computer by its IP address. In addition, web servers may be able to identify the type of browser, type of computer you are using, your device ID, and geolocation. Sensient collects IP addresses and related information for the purposes of system administration, to assess the traffic of our websites, and to maintain and improve our websites.

(g) **Cookies and other information from tracking technologies.** Cookies are small bits of information that some websites (including our websites) transfer to an individual's end device for various purposes. Sensient uses cookies and other tracking technologies to analyze the traffic on our websites, such as total visitors and pages viewed, to make improvements based on the data we collect and to enhance and personalize your experience. Sensient never saves passwords or credit card information in cookies. The use of cookies has become a standard in the industry, especially with websites. Most browsers are initially set up to accept cookies. You can usually set your browser to refuse cookies or indicate when a cookie is being sent. In addition, we offer you a cookie banner to configure your preferences on our website. If you refuse cookies, you may lose some of the functionality of our websites. Our website advertisers and other partners may also use cookies in connection with the services and websites to which our websites link.

(h) **Inferences about you.** We may collect information about your preferences, characteristics, predispositions, behavior, or other trends that help us identify which products you may be interested in.

(i) **Job applicants.** We may collect information including full name, contact information, citizenship / residency information, certain categories of sensitive information and data (to the extent permitted by applicable law), including facial photographs (if voluntarily provided by you), Characteristics of Protected Classifications (as defined under the CCPA), including gender, ethnicity, nationality, disability information, and military and veteran status (each only to the extent voluntarily provided by you with your express consent); professional or employment-related information, including languages spoken and skills, software experience, professional memberships, summaries of strengths and technical areas of expertise, pre-company work history information (e.g., previous employers and positions held, dates, locations, supervisors, responsibilities), resume and cover letter information, references and information obtained from them, and related background check information (to the extent permitted, and in accordance with applicable law); education information, including education, and certificates and degrees obtained; and other information, including any other information reasonably necessary for us to carry out our legal or regulatory obligations.

For more information about how we use your personal data such as described under (f), (g) and (h), please contact greg.rank@sensient.com.

# 2. WHO IS COLLECTING THIS PERSONAL INFORMATION?

Sensient may collect the information described above from you, your agents, our distributors, our other customers, your employer, service providers, your financial institution, government entities, data analytics and third-party data providers, publicly available sources, our affiliates, including other Sensient employees, and social media networks. This information is collected via our websites, products, and other offline channels. In the case of third-party features such as advertising, co-branded areas, or links to other websites, such third parties may also collect information. You should review the applicable privacy policies of these third parties before providing personal information. Sensient is not responsible for any actions or policies of such third parties.

#### 3. USE OF PERSONAL INFORMATION.

Sensient may use your personal information, including sensitive personal information, for the purposes described below. Sensient may also use your personal information and sensitive personal information for any additional purpose that you consent to or that Sensient notifies you of at the time of collection.

(a) **To provide our products and services to you.** To enable you to explore and purchase products, to supply, distribute, or use services (e.g. on our websites), to collect payment, to set up or verify an account for you, to respond to your warranty requests, to provide customer service, to enable us to identify you as a user of our products and services, and to communicate your interest in, or facilitate your purchase of, Sensient products from our distributors if we do not sell such products directly to customers.

(b) **To communicate effectively with you and conduct our business.** To provide you with administrative emails, to engage and manage your employment, to correspond with you when you register to receive information, to communicate with you and to inform you of changes. We will also communicate with you to provide customer support and in relation to inquiries.

(c) **For research and development purposes.** When you participate in a survey or we gather demographic information about our user base, we analyze trends about our users based on information they provide and their interactions with us. We also use certain personal information to improve our website, products, and services.

(d) **To provide you with marketing material.** To promote our services, notify you about new products and services, or to send you surveys, promotional materials, newsletters, product upgrades, and special offers about our products and services by mail, email, and through social media. We may also use your personal information to analyze our customers' preferences and market trends and to derive insights, which we may use to tailor the types of products and offers that we present to you. This may involve us combining personal information that we hold about your use of our services with information that we have collected about your web usage. We may also use your personal information to conduct giveaways or contests. Where required by law, we will ask for your consent at the time we collect your data to conduct any of these types of marketing. We will provide an option to unsubscribe or opt out of further communication on any electronic marketing communication sent to you. We also use advertising services and products provided by third-party service providers (such as marketing agencies and social media platforms) for marketing and promotional purposes, which may involve us sharing personal information us hold about you with them.

(e) To monitor certain activities. We monitor the use of some products and our websites, including

users' movements around our websites, the date and time of your visit, details of the information collected through cookies, and other tracking methodologies. We sometimes monitor activities as part of our compliance procedures and to combat fraud.

(f) **To administer our websites**. Including to resolve problems and disputes with our websites, ensure that the content is relevant and presented to you in the most effective manner for you, ensure compliance with our websites' terms and conditions and this Global Privacy Policy, protect the security and integrity of our websites, and to notify you about updates to this Global Privacy Policy and our websites' Terms of Use.

(g) **To comply with our legal obligations and enforce our rights.** To comply with our regulatory requirements, conduct audits, communicate with regulators, protect Sensient's or a third party's rights, and enforce our contracts, which may include disclosing your personal information to third parties, a court service, attorneys, regulators, or law enforcement agencies in connection with inquiries, proceedings, or investigations by such parties anywhere in the world or where compelled to do so.

(h) **In connection with a sale, merger or reorganization of our business.** If we undergo a sale, merger, or reorganization, we may need to transfer some or all of your personal information to a third party or its advisors as part of any due diligence process for the purpose of analyzing the proposed sale, merger, or reorganization or after the sale, merger, or reorganization for the same purposes as set out in this Global Privacy Policy.

(i) **In connection with a job application.** If you apply for a job with Sensient, we use the information you provide to facilitate the collection, administration and processing of your job application, to determine your suitability for the role for which you have applied or for similar roles within Sensient, to verify your eligibility to work for Sensient, to conduct background checks (in accordance with applicable law) as part of your application, and to comply with applicable laws, company policies and employment-related requirements. Where required by law, we will provide an additional job applicant notice.

### 4. LEGAL GROUNDS FOR USE OF YOUR PERSONAL INFORMATION.

In some jurisdictions, Sensient is required to identify its legal grounds for processing your personal information. The purposes outlined in Sections 3(a), (b), and (g) are all essential to provide our products and services. The purposes outlined in Sections 3(c), (d), (e), and (f) are non-essential, but allow us to provide you with better products and services. In the table below, we have set out the relevant grounds that apply to each purpose mentioned above in Section 3.

(a) Consent: where you have consented to our use of your personal information;

(b) **Contract performance**: where we are required to collect and handle your personal information in order to provide you with the services that we have contractually agreed to provide to you;

(c) **Legal obligation**: where we need to use your personal information to comply with our legal obligations; and

(d) **Legitimate interests**: where we have a legitimate interest in using your personal information. We will only rely on this legal ground if we consider that our interest in using your personal information for the relevant purpose is not outweighed by any interests that you may have, or any prejudice that you may suffer, from the relevant use of your personal information.

In certain countries, we may legally use special categories of personal information or sensitive personal information for the following reasons:

(a) **Legal claims**: where your personal information is necessary for us to establish, exercise, or defend any legal claims; and

(b) **Substantial public interest**: where we need to process your personal information for reasons of substantial public interest set out in applicable laws.

Purposes of the data processing	Use bases	
3(a) To provide our products and services to you	<ul> <li>contract performance</li> <li>legitimate interests (to allow us to perform our obligations and provide services to you)</li> </ul>	
3(b) To communicate effectively with you and conduct our business	<ul> <li>contract performance</li> <li>legitimate interests (to allow us to correspond with you in connection with our services)</li> </ul>	
3(c) For research and development purposes	<ul> <li>contract performance</li> <li>legitimate interests (to allow us to maintain and improve the quality of our services and products)</li> <li>consent (when you opt to provide survey responses)</li> </ul>	
3(d) To provide you with marketing materials	<ul> <li>legitimate interests (to market our products and services)</li> <li>consent (in relation to certain electronic marketing where required by law, which can be withdrawn at any time)</li> </ul>	
3(e) To monitor certain activities	<ul> <li>contract performance</li> <li>legitimate interests (to ensure the quality and legality of our services)</li> <li>consent (for cookies and other tracking technologies where required by law)</li> <li>legal obligations</li> </ul> For special categories of personal information or sensitive personal information: <ul> <li>explicit consent</li> </ul>	

	<ul> <li>legal claims</li> <li>legitimate interests (to ensure the quality and legality of our services)</li> <li>legal obligations</li> </ul>
3(f) To administer our websites	<ul> <li>contract performance</li> <li>consent (for cookies and other tracking technologies where required by law)</li> <li>legitimate interests (to allow us to provide you with the content and services on our websites)</li> </ul>
3(g) To comply with our legal obligations	<ul> <li>contract performance</li> <li>legal obligations</li> <li>legitimate interests (to cooperate with law enforcement and regulatory authorities and protect our rights)</li> <li>legal claims</li> </ul> For special categories of personal information or sensitive personal information: <ul> <li>legal claims</li> <li>substantial public interest (to prevent or detect crime or fraud)</li> </ul>
3(h) In connection with a sale, merger or reorganization of our business	<ul> <li>legitimate interests (in order to allow us to change our business)</li> </ul>
3(i) In connection with a job application	<ul> <li>explicit consent</li> <li>legitimate interests (in order to allow us to evaluate your job application)</li> <li>legal claims</li> <li>legal obligations</li> </ul>

### 5. WITH WHOM THE PERSONAL INFORMATION MAY BE SHARED.

In addition to any recipients specified in Sections 3 or 4 above, we may disclose personal information, including sensitive personal information, as described in the below table. In certain instances, Sensient may also share information and identifiers about you with our distributors or agents to communicate

your interest in, or facilitate the purchase of, products Sensient does not sell directly. Except as described in this Global Privacy Policy, Sensient will not knowingly disclose or authorize the disclosure of your personal information to any third party unless: (1) we have reason to believe that disclosing this information is necessary to identify, contact, or bring legal action against someone who may have breached the terms and conditions of our websites or who may be causing injury to or interference with (either intentionally or unintentionally) Sensient's rights or property, other website users, or anyone else who could be harmed by such activities; (2) we believe in good faith that the law requires it; or (3) you consent to the disclosure.

Section 1 of the Global Privacy Policy lists the categories of personal information that we may collect and have collected in the past twelve (12) months. In the table below, we have set out how and why we disclose personal information for each category of personal information collected, including in the past twelve (12) months.

Categories of Personal Information Collected	Categories of Service Providers and Third Parties with whom Personal Information is Disclosed	Purposes of the Disclosure
1(a) Information and identifiers about you	Entities that we are required to share with pursuant to law or for legal proceedings; service providers; our customer that you are affiliated with; our affiliates; ad networks; data analytics providers; prospective purchasers of our business; outside auditors and lawyers; and social networks.	To provide services or products; to advertise or market to you; for our own legal obligations; to share information with our affiliates; and to facilitate any potential sale of our business.
1(b) Commercial information, including details of your transactions and payment details	Entities that we are required to share with pursuant to law or for legal proceedings; service providers (including our third-party payment processor); our customer that you are affiliated with; your financial institution; our affiliates; data analytics providers; prospective purchasers of our business; outside auditors, insurers, and lawyers; and social networks.	To provide services or products; to advertise or market to you; for our own legal obligations; to share information with our affiliates; and to facilitate any potential sale of our business.

1(c) Credit and anti- fraud information	Entities that we are required to share with pursuant to law or for legal proceedings; service providers; our affiliates; prospective purchasers of our business; outside auditors, insurers, and lawyers.	To provide services or products; for our own legal obligations; to share information with our affiliates; and to facilitate any potential sale of our business.
1(d) Our interactions with you	Entities that we are required to share with pursuant to law or for legal proceedings; our customer that you are affiliated with; service providers; our affiliates; data analytics providers; prospective purchasers of our business; outside insurers, auditors and lawyers; and social networks.	To provide services or products; to advertise or market to you; for our own legal obligations; to share information with our affiliates; and to facilitate any potential sale of our business.
1(e) Survey information	Entities that we are required to share with pursuant to law or for legal proceedings; service providers; our affiliates; prospective purchasers of our business; and social networks.	To improve our products and services; to advertise or market to you; to share information with our affiliates; and to facilitate any potential sale of our business.
1(f) Your use of our websites, including your internet and network activity	Entities that we are required to share with pursuant to law or for legal proceedings; service providers; our affiliates; data analytics providers; and social networks.	To provide services or products; to advertise or market to you; for our own legal obligations; to share information with our affiliates; and to facilitate any potential sale of our business.
1(g) Cookies and information from other tracking technologies	Entities that we are required to share with pursuant to law or for legal proceedings; service providers; data analytics providers; and social networks.	To provide services or products; to advertise or market to you; and to share information with our affiliates.
1(h) Inferences about you	Service providers; prospective purchasers of our business; data analytics providers; and social networks.	To advertise or market to you; to share information with our affiliates; and to facilitate any potential sale of our business.

1(i) Job applicant.	Service providers; entities that we are required to share with pursuant to law or for legal proceedings; our affiliates; lawyers.	To facilitate the collection, administration and processing of your application, to determine your suitability for the role for which you have applied or for similar roles within our group of companies, to verify your eligibility to work for Sensient, to conduct background checks (in accordance with applicable law) as part of your application, and to comply with applicable laws, company policies and employment-related requirements.
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### 6. INTERNATIONAL TRANSFERS OF PERSONAL INFORMATION.

Subject to appropriate measures, your personal information may be collected, transferred to, and stored by Sensient in the United States and by our affiliates and service providers that are based in other countries. Therefore, your personal information may be processed outside of your country.

### 7. RETENTION PERIODS.

Our retention periods for personal information are based on business needs and legal requirements. We will retain your personal information for as long as is necessary for the processing purpose(s) for which it was collected and any other permitted, linked purpose, including as described in Sensient's retention policies. Where personal information, including sensitive personal information, is no longer needed or kept in accordance with our retention policies, we either irreversibly anonymize the data (in which case we may further retain and use the anonymized data) or securely destroy the data. In some jurisdictions, personal information may be retained for a longer period if you consent to the retention or if retention is necessary for compliance with a legal obligation. Sensient shall periodically review the personal information in its possession to determine if retention is appropriate.

#### 8. YOUR RIGHTS.

You may have certain rights relating or your personal information, including sensitive personal information, subject to local data protection laws. Depending on the applicable laws and under certain conditions, you may have the right to:

• Ask us to provide you with further details or a brief summary on how we use and process your personal information;

- Ask us to provide you with a copy of your personal information that we hold;
- Ask us to update any inaccuracies in the personal information we hold;
- Ask us to delete personal information we no longer have grounds to process or otherwise subject to a number of exceptions;
- Ask us to electronically transmit the personal information you have provided to us and we still hold about you to a third party;
- Restrict how we process your personal information while we consider an inquiry you have raised;
- Where processing is based on consent, withdraw the consent—which in some countries may require a written withdrawal request;
- Object to any processing of personal information that we process on the "legitimate interests" or "public interests" grounds, unless our reasons for the underlying processing outweighs your interests, rights, and freedoms;
- Object to any non-essential processing of your personal information;
- Object to direct marketing (including any profiling for such purposes);
- Register with your local government to restrict the use of your personal information;
- Make a complaint to your local government or supervisory authority if you feel your rights have been violated; and
- Lodge a complaint before a supervisory authority. If you are located in the EEA or United Kingdom, you have the right to contact the data protection regulator in the country in which you are based, you have your place of work, or where Sensient is based. A list of the data protection regulators and their contact details can be found at http://ec.europa.eu/newsroom/article29/itemdetail.cfm?item\_id=612080.

These rights are subject to certain exemptions, including without limitation to safeguard the public interest (e.g., the prevention or detection of crime) and our interests (e.g., the maintenance of legal privilege).

To exercise your rights described above, please submit a verifiable request to us by either:

- Calling us U.S. toll-free at 1-800-222-4904, or internationally at +1.414.271.6755
- Emailing us at greg.rank@sensient.com.

Only you, or a person or entity that you authorize to act on your behalf, may make a verifiable request related to your personal information. You may also make a verifiable request on behalf of your minor child. If you are making a request on behalf of another person, you may be required to provide written legal documentation that you are authorized to act on behalf of that individual. We may not be able to fulfill your request or provide you with personal information if we cannot verify your identity or authority to make the request and confirm the personal information relates to you. To verify your identity, we may request up to three pieces of personal information about you, and we reserve the right to take additional steps as necessary to verify your identity if we have reason to believe a request is fraudulent. We will respond to most requests within one month.

# 9. CHILDREN UNDER THE AGE OF 13 YEARS.

Sensient will not knowingly collect personal information from a child under the age of 13 without a parent's or guardian's prior consent.

# **10. LINKS TO OTHER WEBSITES.**

While you are using our websites, you may be linked or directed to other third-party websites outside of our websites that are beyond Sensient's control. Each of these third parties may have a privacy policy different from that of Sensient. Sensient is not responsible for any actions or policies of such third parties. You should review the applicable privacy policies of these third-party websites before providing personal information.

### 11. SECURITY PROCEDURES WE USE.

We are very concerned with the security of your personal information and take great care in providing secure transmission of your information from your computer to our servers. Unfortunately, no data transmission (both over the Internet or otherwise) can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, we cannot guarantee the security of any information you provide to us.

Once we receive your information, we take appropriate steps that we believe are reasonable to protect the security of your data on our system, both internally and from outsiders, and to ensure the integrity of the data we collect. We use a combination of technological and policy methods to protect this data. We have appropriate reasonable security practices and procedures and maintain a documented information security program and information security policies that contain managerial, technical, operational, and physical security control measures that are commensurate with the information being protected and our industry standards.

### **12. CHANGES IN THESE TERMS.**

We may change this Global Privacy Policy from time to time and will post notices on our websites at the time of any material changes to this Global Privacy Policy. Your continued use of Sensient's websites following the posting of changes to these terms will mean you accept those changes.

If you have questions, concerns, or grievances regarding this Global Privacy Policy or the processing of information, please contact Greg Rank, at greg.rank@sensient.com or (01) 414-271-6755.

### **CALIFORNIA RESIDENTS APPENDIX**

This California Residents Appendix forms part of the Global Privacy Policy and applies to individuals who reside in the State of California. This California Residents Appendix sets out the additional information that we are required to provide to you and additional rights you may have under the California Consumer Privacy Act or CCPA. This California Residents Appendix should be read alongside the Global Privacy Policy and terms used in this California Residents Appendix have the same meaning given in the Global Privacy Policy.

### 1. Sale or Sharing of Personal Information.

CCPA defines a "sale" of personal information broadly to include more than exchanges for monetary purposes. A sale can include personal information shared with a third party for "valuable consideration," or information shared with a third party (even if they are performing services on our behalf) if they are permitted to use the information for their own purposes. However, a sale does not occur if you consent to or direct us to share your information with a third party.

We have not in the past twelve (12) months, and do not sell your personal information for monetary payment, whatsoever. To ensure we can share our products with you and tailor our advertisements, we may allow some of our advertising partners to use cookies, pixels, and other technologies to collect

personal information on our website, and this may constitute a "sale" of personal information under CCPA.

CPRA defines "sharing" as any disclosure of personal information to third parties for cross-context behavioral advertising, whether or not for monetary or other valuable consideration. "Cross-context behavioral advertising" is defined as the targeting of advertising based on your personal information obtained from your activity across websites, applications, or services outside of the websites. We have not in the past twelve (12) months, and do not share your personal information.

# 2. Right to Access Specific Information.

In addition to some of the rights addressed in the Global Privacy Policy, you have the following additional rights. You have the right to request that Sensient disclose certain information to you about its collection and use of your personal information over the past twelve (12) months. You may request:

- The categories of personal information Sensient collected about you;
- The categories of sources of personal information Sensient collected about you;
- Sensient's business or commercial purpose for collecting that personal information;
- The categories of third parties with whom Sensient shares that personal information;
- The specific pieces of personal information Sensient collected about you including whether or not Sensient collects Sensitive Personal Information.

### 3. Non-Discrimination.

You have the right to not be discriminated against for exercising any of your CCPA rights. Unless permitted by the CCPA, we will not:

- Deny you goods or services;
- Charge you different prices or rates for goods or services, including through granting discounts or other benefits, or imposing penalties;
- Provide you a different level or quality of goods or services; or
- Suggest that you may receive a different price or rate for goods or services or a different level or quality of goods or services.

# 4. Other California Privacy Rights.

California's "Shine the Light" law (Civil Code Section § 1798.83) permits users of our websites that are California residents to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please contact us through the information provided above.

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